

Terms and Conditions

Renewed date:[28/9/2025]

[ES Shop BD]("we", "us", or "our") is pleased to provide you with the mobile application [FreshKeep]("App" or "Service"). By accessing this App, you agree to these Terms and Conditions. If you do not accept them, you must not use the App.

Please note that the Terms are subject to change at any time without notice. To make sure you are aware of any changes to our Terms, please review this page periodically.

※ License

We grant a limited, worldwide, royalty-free, non-exclusive license to view access and use the App, provided you comply with these Terms and applicable laws and regulations.

※ Use of the App

You must not do (or attempt to do) any of the following, nor assist anyone else to do so:

- a) use the App for any activity that breaches applicable law or infringes a third-party right.
- b) post, upload or transmit material that is defamatory, abusive, offensive, obscene or otherwise objectionable.
- c) tamper with, hack, disable, interfere with or modify the App or any security-related feature.
- d) use any automated means to access the App.
- e) send unsolicited electronic messages (including "spam") via or in connection with the App.
- f) knowingly transmit any virus, worm, Trojan or other malicious code that may damage, interfere with or intercept any system or

data.

- g) engage in any conduct that could disable, overburden or impair the proper functioning of the App or our networks.

※ **Third-party links**

This App may include links to third-party websites, plug-ins and applications. Clicking on those links or enabling those connections may allow third parties to collect or share data about you and provide you with their services and products. We do not control these third-party websites and are not responsible for their privacy statements and terms of use. When you leave our App, we encourage you to read the privacy policy and terms of use of every website you visit.

※ **Children**

The App is not intended to children under 13 years of age. We will first seek affirmative authorization from the parent or guardian of a child less than 13 years of age. Please contact us to inform us if you, or your child, are under the age of 13.

※ **Disclaimers**

The App and its content are provided "as is" and "as available" without warranties of any kind, either express or implied, including but not limited to merchantability, fitness for a particular purpose and non-infringement.

※ **Contact and complaints**

Please contact us at [esshopa@gmail.com] where you have a query about our Services or these Terms.